

**Page 8, Q1. What are three to five examples of reference questions asked on Snapshot Day? (Optional)**

1	Where can I find information about the Hispanic Culture related to religion?	Nov 18, 2011 3:58 PM
2	Where can I find some science fair books? Can I request Diary of a wimpy kid book?	Nov 18, 2011 2:47 PM
3	Do you have this book and where can I find it? Will you help me get online? Will you let these students check out books?	Nov 18, 2011 10:22 AM
4	Where are the dinosaur books? Do you have any realistic fiction books? Where are the spanish chapter books?	Nov 16, 2011 11:04 AM
5	Students generally are looking for information for research.	Nov 15, 2011 12:11 PM
6	Where can I find information about Ghana? Which database should I use to find information about a famous scientist? Which link do I use for our school online catalog to find books about puppies?	Nov 15, 2011 11:10 AM
7	Are there any books about John F. Kennedy? How do I cancel a book request if I have a different copy of the book? Where are dictionaries? Do we have books about Uruguay?	Nov 14, 2011 9:42 AM
8	I'm researching the history of 2005---where do I find that kind of information? How does water temperature affect the development of a hurricane? Do all male lions have manes? Where do I find copyright friendly images? How can I find books on my son's reading level?	Nov 11, 2011 4:17 PM
9	How do I check out an audiobook? Where do I sign up for Grimm Slamm? Where is the Read It Forward survey online? Do you have any Halloween books?	Nov 11, 2011 3:32 PM
10	Where can I find books on _____?. Do you have any Junie B. Jones books to check out? Can you assist me, my printer isn't working?	Nov 11, 2011 3:32 PM
11	1. Where can I find newspaper articles from the time written about Abraham Lincoln and slavery? 2. What are your hours and circulation policies between semesters? 3. Can you help me find a counseling inventory?	Nov 11, 2011 3:31 PM
12	* How do I get to books I can read on the computer? How do I use OverDrive? * I need information on Mongolia for my research project. * How do you use EasyBib with Google Docs? * Do you have any scary story books? * If I wanted to find a book about a person's life, where do I go? * Is a Bluebonnet book the same as a Caldecott book?	Nov 11, 2011 3:06 PM
13	How do I check out an audiobook? Where do I sign up for the Grimm Slamm? Where is the Read it Forward Survey online? Do you have any Halloween books?	Nov 11, 2011 2:52 PM
14	Where can I find a list of Native American tribes in the United States? A second grader came in an asked how to look up information in a dictionary.	Nov 11, 2011 1:52 PM
15	Do you have any Mexican newspapers? Where can I get training to get certified in dialysis?	Nov 11, 2011 1:50 PM
16	How do I find out if we have this book? Do you have anything besides books for	Nov 11, 2011 1:37 PM

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	animals?	
17	* Where can I find. . .? * Do you have. . .? * How do I find _____ on the computer?	Nov 11, 2011 1:22 PM
18	Can you help me find a picture book read-aloud that I can use to teach inference but that is set in or related to China? Do we have more than one version of the Three Little Pigs? Do we have the book Stellaluna in Spanish?	Nov 11, 2011 11:45 AM
19	Where can I find information on the website for how to build a shed? What is an electrical circuit and how does it work? Where can I find a book about Barbie? How do I use the smart board? Do you have a laptop for classroom use?	Nov 11, 2011 10:42 AM
20	1. Where are you Halloween and/or Day of the Dead books?! 2. How do I put a book on hold? 3. Where can I find a quick history of Halloween and/or Day of the Dead online to read to my students?	Nov 11, 2011 10:20 AM
21	Teachers and students were interested in books on Japan as it is a schoolwide research project for the fall.	Nov 11, 2011 10:06 AM
22	Information on natural selection and Darwinism; Literary criticism on Nathaniel Hawthorne's "The Birthmark" dealing with Christianity and symbolism in the story; articles on the debt crisis and its effect on future college students; how to access nursing resources from off campus; do we have Bligh's book "What the Use of Lectures".	Nov 11, 2011 9:06 AM
23	Where can I find the next 39 clues book? Is this book by Patricia Reilly Giff in the Fiction section, or the Easy section? What other books do you have about computers? How do I use the Pebble-Go Electronic Books? What's the password to use our Electronic Books at home?	Nov 10, 2011 4:27 PM
24	Potty training books? Books with origami toys Biography of Jackie Kennedy Book about otters We had a lot of requests for DVDs of TV series	Nov 10, 2011 4:12 PM
25	Where can I find books on Density?	Nov 10, 2011 2:40 PM
26	Find WWII army patch for specific unit. Identify book from remembered synopsis. What to do for a drought-stressed tree.	Nov 10, 2011 12:26 PM
27	"Do we have a log in for Mackin?" "Do you have 'Pancakes for Breakfast' by Tomie De Paola? Could you please check out a copy for Monday? Our second grade teachers are doing a pancake unit and would love for all teachers to have the same book." "Attached is a list of books on community helpers. If the library has any of them I want to check about 10 out for next week." "I know you sent an email out earlier about pulling books for teachers to use. I'm finally getting around to response to the email.I know you are busy this week, but whenever you have time would you mind pulling some picture books for 4th grade that I maybe able to use for lessons. I don't have exacts ones that I need, but in the meantime any you may recommend would be great." "Would you have time in the next day or so to pull some books so I have have the kids figure out what genre the book is.I'm looking for :Realistic Fiction, Historical Fiction, Traditional Literature, Science Fiction, Fantasy, Biography/Autobiography, Informational, Poetry. I think I got them all."	Nov 10, 2011 11:34 AM

**Page 8, Q1. What are three to five examples of reference questions asked on Snapshot Day? (Optional)**

28	Where is the fiction section? What does "EC" mean? (Easy Chapter books) I'm looking for ___ book. Can you help me find it?	Nov 9, 2011 7:14 PM
29	Do you have any SAT/ACT study guides? Where could I find information on the economic system of Canada? Do you have any books on graffiti art and artists for my research paper? Where are the poetry books? Do you have any books with pictures of different hairstyles for my Art class drawing?	Nov 9, 2011 3:24 PM
30	Where can I find books on diabetes? I'm looking for a number for a business, can you help me find it? Where are your dinosaur books? Can you help me find the Goosbumps books? Can you show me how to get to the games on the computer?	Nov 9, 2011 2:46 PM
31	How can I locate information on artists in Texas? What database can I search for decision making? Where can I find this particular author?	Nov 9, 2011 2:06 PM
32	Do you have any books on ...? Which databases should I use to research ...? What is a good book I should read?	Nov 9, 2011 1:29 PM
33	• I can't find anything on my subject "women in society." • Do I cite this as a website or online database? • What's the difference between a journal and magazine? • How do I cite an anthology? • I need a literary timeline for Jane Austen.	Nov 8, 2011 6:02 PM
34	How can I put this book on hold? How can I find other books in this series? Where are the poetry books? How do I get to World Book online?	Nov 8, 2011 2:34 PM
35	1. How can I find an article about an automobile accident on April 1, 1925, in Arden, Texas? My great uncle, Cecil Grimes, was supposedly killed in that accident. 2. I'm looking for a book on metal and glass antiques. 3. I need a book on diamonds and similar stones. 4. A grandmother wanted Dr. Seuss books to read during her Skype sessions with her 9 month old granddaughter.	Nov 8, 2011 1:51 PM
36	Where are books on sports? How can I find information about Halloween? When did we begin to celebrate halloween? When did they begin giving candy out for halloween	Nov 8, 2011 11:13 AM
37	How do I cite this source? Are you able to help me find another criticism for my short story research? Where would I find information on the origin of Halloween? Can you help me find information on WWII aircraft? Where can I find information on Romeo and Juliet?	Nov 8, 2011 9:46 AM
38	When was Michael Jackson born and when did he die? Where was Ritchie Vallance born? What was Elvis Presley's favorite food?	Nov 7, 2011 10:41 PM
39	What pet services are offered in our County? What was the cost of Hurricane Ike? Which data base do I use to find the Great Wall of China?	Nov 7, 2011 2:47 PM
40	Help finding water pollution experiments for 4th grade science fair. Book on building wooden furniture rhyming dictionary book with German names and meanings How to probate a will in Texas.	Nov 7, 2011 1:53 PM
41	When is the next book club meeting?	Nov 7, 2011 1:24 PM

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42	Do you have funny books? Do you have books about pumpkins? Where are your cheerleading books? Do you have something about cowgirls? Do you have a book with a CD? Do you have stories with cows? Where do you have Curious George? Is this book in English? Do you have books about monster trucks?	Nov 7, 2011 1:08 PM
43	How can I get rights to copy an article to share with staff of two schools?	Nov 7, 2011 1:02 PM
44	My students are doing research on inventors. What are some good web sites for them to use? I want my students to be able to explain the causes of the American Revolution. What are the major points I need to cover with them?	Nov 7, 2011 12:54 PM
45	Where are books about gangs? Where are books about sports? Where are books about horror?	Nov 7, 2011 12:48 PM
46	Do you know where the German diction book is?	Nov 7, 2011 12:32 PM
47	Do you have an extra set of the Units of Study 3-5? I am talking about the Calkins' Writing books. Do you have Diary of a Wimpy Kid Boosk? Do you have any of the 39 clues books? How do we put a book on hold? Can you put a list of books on hold for me? (teacher) Do we have almanacs? Do we have a set of encyclopedias?	Nov 7, 2011 12:22 PM
48	How do I find information about the Greek gods? If I read a book called electronic resource is it an online encyclopedia? Can I find a definition for a word in google search?	Nov 7, 2011 12:08 PM
49	What is my book hold position? Where can I find Island of the Blue Dolphins? Spider Man? Spanish Fiction? How many books do I have check out? Can you print me a list? Can you help me put a book on hold? I need books on drugs for a 1st grade lesson.	Nov 7, 2011 11:58 AM
50	How do I print all of my Power Point slides? New student: "Do you have graphic novels?" Do you have Scott Pilgrim vs. the Universe?" Where are the magic books? Where is the paper I printed/ 4 differnt students Do you have any videos on the Pilgrims, the Mayflower, etc.? (No but I put on on hold for the teacher.) Where is the House on Mango Street?	Nov 7, 2011 11:51 AM
51	Who wrote Wait Till Helen comes? I like the book and want to read more. I need a book about an inventor could you give me some suggestions? I am starting a poetry unit next week do you have any books that you would recommend?	Nov 7, 2011 11:28 AM
52	Can you help me put some books on hold? What type of series books could we use to teach nonfiction writing? Do you have a video camera that we can use? Where are your easy-to-read books? When was Benjamin Franklin born?	Nov 7, 2011 11:12 AM
53	Where are the realistic fiction books? How do I put a Diary of a Wimpy Kid book on hold? Where are books about the American Revolution? Do you have any wrestling books?	Nov 7, 2011 11:01 AM
54	Where did the Wendish people group originate in Europe? Where did the Wendish settle in Texas?	Nov 7, 2011 10:40 AM
55	Where can I find books on horses? How do I but a book on hold?	Nov 4, 2011 1:31 PM

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56	What are useful search terms for information on 9/11? How do I print this picture? How do I send this to my email? How do I reserve this book from your library (phone request)?	Nov 4, 2011 11:23 AM
57	"I have just moved to this area and need to find a good apartment. Can you help me search for one?" "This week is early voting. Do you have information on the candidates and issues in this election?" "I need to design a brochure on Word. Can you help me get started?" "I have read all the 'Diary of a Wimpy Kid' books. What can I read next that is like them?"	Nov 4, 2011 9:33 AM
58	Where can I find information on applying to Texas colleges? Where can I find good books?	Nov 4, 2011 8:16 AM
59	Who wrote (book name)? Why are all the animal books over here? Where are the mammal & reptile books? Where can I make videos online? Where can I go online to learn to type better?	Nov 4, 2011 6:32 AM
60	How do I save this docx file as a doc file? Do you have car repair information? Where can I find Green Eggs and Ham by Dr. Seuss? Do you have a biography about Shirley Temple?	Nov 3, 2011 3:05 PM
61	Where are the poetry books? Where can I find pictures of spiders? I need to find a mystery book over 150 pages.	Nov 3, 2011 10:36 AM
62	Where is this book? Can you help me with my bibliography? Can you help me with Powerpoint?	Nov 2, 2011 3:26 PM
63	Where are the award winners? How do you print? Do you have the book [title]? How do you find the book? Where do you find the book [title] in the library (section)?	Nov 2, 2011 11:24 AM
64	Where do I find the Maximum Ride Series? Where is 615.8? Do you all have the book Secretariat?	Nov 2, 2011 8:55 AM
65	Ms. Clark, where can I find... Ms. Clark, do you remember the book...	Nov 2, 2011 6:46 AM
66	Will you please help me find this book?	Nov 1, 2011 11:24 AM
67	1) Do you know where I can find information on Ethiopia? 2) What are some good book suggestions from the author Charles Dickens? 3) Do you know the title for a book about teenagers who eat some mushrooms and then get changed into werewolves?	Nov 1, 2011 10:55 AM
68	What reference book in the library that will give me information on countries? What database can I use to get information on population, agriculture, imports/exports on several countries? do we have a book on Cuba and Turkey?	Nov 1, 2011 10:19 AM
69	Where would I find information about Halloween?	Nov 1, 2011 9:47 AM
70	Which printer do I print to? Do you have a bible?	Nov 1, 2011 9:33 AM
71	1. Can you direct where I can find a Robert Frost biography? 2. Where do I sign up for NanoWrimo? 3. How do prepare a bibliography?	Nov 1, 2011 9:11 AM

**Page 8, Q1. What are three to five examples of reference questions asked on Snapshot Day? (Optional)**

72	Where can I find _____ type of books? How do I use the school catalog? Can I check out magazines?	Nov 1, 2011 7:38 AM
73	How do you spell Halloween? When did it begin? What did Lon Chaney look like? Is he still alive? Can we watch or see a picture of the Phantom of the Opera?	Nov 1, 2011 7:20 AM
74	Do you have the purple book with the cow on it?	Nov 1, 2011 6:17 AM
75	Where can I find "blank"? Do you have "blank"? I can't find "blank"? Can you help me?	Nov 1, 2011 6:14 AM
76	Where do I get information on Euripides? Help me select the best novel for me. How come the printer is not working? How can I log on after failing the first time? Tell me what A TALE OF TWO CITIES is about?	Oct 31, 2011 5:50 PM
77	Do you have any books on how to study? I need information about how the eye works for my science fair project? What is the next book in the _____ series? Do you have it? Can I borrow it from another school (ILL)? Do you have any books on Ann Boleyn - non-fiction? I want to plan my birthday party - do you have any books?	Oct 31, 2011 5:02 PM
78	Can you suggest a good picture book to teach metaphors? Is this [book] part of a series? Can I get Britannica Online at home?	Oct 31, 2011 4:18 PM
79	Where do you find books about reptiles? Where are the books about the solar system? Where are books about dogs?	Oct 31, 2011 4:09 PM
80	"What could we be asked to use databases for?" "Where is Diary of a Wimpy Kid?" (or Guinness World Records, etc.) "When will we be able to use the laptop computers?"	Oct 31, 2011 3:48 PM
81	1. How do you spell Geronimo Stilton. 2. Did you order the Ricky Ricotta books yet? 3. Where can I find a tall tale on my reading level? 4. Can I have a Froggy book? 5. Can you assist me in getting on Tumble Books?	Oct 31, 2011 3:45 PM
82	1. Do you know where I can find books about pirates? 2. Can I have some books on electricity? 3. How do I look up information? 4. Am I still listed as a volunteer? 5. Am I able to print my school work in the library?	Oct 31, 2011 3:09 PM
83	Where are the volcano books? What kind of book can I check out? Where are the Wimpy Kid books? Where are the Biographies? How can I use the Library catalog? What is the Passcode for the database?	Oct 31, 2011 2:43 PM
84	Where can I find information about Suriname in South America? Can you help me find information and a power video on photosynthesis? What databases will help me with planets?	Oct 31, 2011 1:30 PM
85	1. What resources are available to teach about on campus for community project? 2. Are PowerVideos still available to our campus? 3. Do we have books about community workers?	Oct 31, 2011 1:00 PM
86	Where can I find Diary of a Wimpy Kid books? How do I log onto Reports? What does persistent mean? This book doesn't fit on the shelf, what do I do? Do you	Oct 31, 2011 12:30 PM

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	have any fairytale books for a third grade boy?	
87	Do you have Origami Yoda? Where are the Beatles books? Where are the books of Cheetahs?	Oct 31, 2011 12:10 PM
88	I did not have reference questions that day.	Oct 31, 2011 11:56 AM
89	When did Edgar Allan Poe write his famous short story, The Cask of Amontillado? Can you help me find criticism on Sara Teasdale's poetry.	Oct 31, 2011 10:51 AM
90	Where are your resume books located? Do you have the book "Heaven is for real" by Todd Burpo? I'm trying to find a children's dictionary. Could you help me? Do you have a Genealogy section?	Oct 31, 2011 10:03 AM
91	Where is Mount Vesuvius located? How do I log onto the databases? Can you help me find some information on Nancye Wynne-Bolton? Can you show me how to cite a website?	Oct 31, 2011 8:32 AM
92	When are we getting the new graphic novels? Can you helping me access the MLA formatting guidelines? What is the author's name who wrote The Girl with the Dragon Tattoo?	Oct 29, 2011 12:59 PM
93	Who wrote "Diary of a Wimpy Kid"? What is the order of a series by Karen Kingsbury? What is Robin Cook's latest novel?	Oct 29, 2011 12:39 PM
94	Where can I find info on ... Abraham Lincoln, Jamestown, pyramids? Can you help me pull up World Book online? Can you help me register for Nettekter so I can have home access? Where are books on horses?	Oct 28, 2011 2:29 PM
95	Can you help me find some books on matter, magnets, and force and motion? Do you have a read-a-long (books and cassette) for the Listening Center? Do we have any scary books?	Oct 28, 2011 12:49 PM
96	Where do I find a book on Calvinism? Where is the Biography section on Billy the Kid? What is the Market Revolution? How do I print? What time do you close?	Oct 28, 2011 10:33 AM
97	How do you put a book on hold at another campus? Do you have any books on aerodynamics (for Science Fair) I have to have an academic journal as a source for Science Fair--do you have any of those? Do you have anything on bio luminescence?	Oct 28, 2011 8:41 AM
98	Received a question about copyright/trademark/patent issues: referred customer to several books we have on the subject. Received a request for GED or SAT study guides: referred customer to our print materials as well as our online study guides/practice tests at Gale Testing & Education Reference Center and information on ED classes. Receive a request for a copy of "The Wizard of Oz" in format suitable for kindergarten: was able to locate an age-appropriate book for the customer to check out.	Oct 27, 2011 3:56 PM
99	What online database should I use for my history project? Where can I find books about .... How do I save my work on the computer or flash drive? How do I copy and paste pictures? I need help with my bibliography Can you get this new	Oct 27, 2011 3:20 PM

**Page 8, Q1. What are three to five examples of reference questions asked on Snapshot Day? (Optional)**

	book?	
100	Information on the sun. Wild horses.	Oct 27, 2011 1:39 PM
101	Can you help me find a book with onomatopoeia to share with my class? I need a book about money for a report. Do you have any scary books? Where is the green book that had 2 horses on the front cover?	Oct 27, 2011 12:11 PM
102	Where do I find the joke books? Where do I find the horse books? Do you have a good chapter book you recommend? I am looking for a wrestler? Is this a good buddy read book?	Oct 27, 2011 11:38 AM
103	Students who asked for assistance inquired about finding a book.	Oct 26, 2011 1:35 PM
104	Why did Van Gogh cut off his ear? Where are the Florida Keys located? Who is Anne Hutchinson?	Oct 26, 2011 1:08 PM
105	Can you help me find a book on Greece? Where is Heist? Do you have any more books by Cynthia DeFelice? Do you have any activities for my students to use with non-fiction books next week?	Oct 26, 2011 1:06 PM
106	Where are the sports books? Do you have anymore graphic novels? Where is the "Goal!" book for the Bluebonnets?	Oct 26, 2011 9:20 AM
107	What does a pacemaker do? Do they still perform lobotomies? Where was the original girls' gym (on our campus)? What's the second book to The Hunger Games? Where are the paper fold-y type books? (origami)	Oct 26, 2011 8:25 AM
108	-Exactly what do I put in the search box when I want to find a book? -How do I get on the databases again?	Oct 25, 2011 7:45 PM
109	How do I cite a dictionary for my classwork? Where do I find a biography? I need to create an animoto--can you help me?	Oct 25, 2011 9:20 AM
110	Do you have a safety pin? How do I save my photostory to my teacher's share drive? Where can I get an ID card?	Oct 24, 2011 12:49 PM
111	Help with Science Fair Projects Books about plants and artificial light Books about pH and plants Books about plants and acid rain	Oct 24, 2011 12:03 PM
112	1. I need to find out about scientists who deal with matter. 2. I want to do a project about how clocks work. Can you help me find some books?	Oct 18, 2011 10:18 AM
113	1. How would I cite this book? 2. How can I use Gale to search on my topic? 3. Do you have a book on my poet? 4. How do I use the index of this reference book?	Oct 17, 2011 1:19 PM
114	Where are the scary books? Is the next book in this series here or out yet? Where are the books about addiction?	Oct 17, 2011 9:22 AM
115	"Do you have any books on cyberbullying?" "Ms. Smith said you could help me with my Works Cited page." "How do you cite something that has an author AND an editor?" "Do we still put volume numbers down when we cite an encyclopedia?"	Oct 14, 2011 9:14 AM



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116	"Can you help me to find a fiction book about World War II?" "Can you help me with the margins on a word document and help me print a document on my flash drive?" How do I print a document in color front and back?"	Oct 12, 2011 2:50 PM
117	1. My gaggle password doesn't work...how do I get a new one? 2. Where do I find a book? 3. How do I use the card catalog? 4. Where do I go to get in databases?	Oct 5, 2011 10:05 AM